



# Brussels Orientation Center (BOC)

For Beneficiaries of Temporary Protection (BTP)

Final closure of the centre on 23 December 2022

## What's the Brussels Orientation Centre (BOC)?

The Brussels reference centre for social and health affairs, a service available to people under temporary protection (BTP), mainly welcomes people fleeing the war in Ukraine. The Brussels Orientation Centre offers these people access to medical and psychological help and/or counselling as well as information on the Brussels social protection system.

## When is the final closure scheduled?

**The centre will close for good on Friday 23/12 at the end of the day.** A final visit for beneficiaries of temporary protection to the BOC will be possible from Wednesday 21/12 to Friday 23/12 from 9.30 a.m. to 5.30 p.m., with final admission at 4 p.m.

## What to do when there are questions about access to healthcare?

Persons from Ukraine enjoying temporary protection in the Brussels Capital Region should contact :

- For medical follow-up: to a general practitioner (search via the [Federation of Associations of General Practitioners of Brussels](#) (FAMGB) or by calling 1710). If they need help, they can contact the ASBL 'Ukrainian Voices Refugee Committee'.
- In case of emergency, they can contact the 'Emergency' department of their nearest hospital
- For mental health support, the number 0800/12347 is available
- For more general questions of orientation and support in the Belgian health system: contact the ASBL "Ukrainian Voices Refugee Committee", rue Montoyer 34, 1040 Brussels.
- For all newcomers, a health point is organized [at the registration centre](#) for beneficiaries of temporary protection (40 Place Victor Horta, 1060 Brussels). First aid and/or emergency care are offered there, as well as a basic vaccination catch-up and tuberculosis screening.

We strongly recommend that beneficiaries of temporary protection are in order with their affiliation to the health insurance fund (mutualité), see the leaflet [via this link](#).

## What to do if you have questions about social protection?

- For all questions on social protection (children, the elderly, persons with disabilities, etc.): contact the ASBL Ukrainian Voices Refugee Committee.
- BTPs can contact the CPAS (Public Centre for Social Welfare) of the municipality where they live and are registered with their temporary protection certificate and their identity documents.

## What to do in case of questions about the track?

Consult the Brussels Capital Region's ['Help Ukraine'](#) website.

## Contact details of ASBL Ukrainian Voices Refugee Committee.

ASBL Ukrainian Voices Refugee Committee, rue Montoyer 34, 1000 Bruxelles

Facebook: [Ukrainian Voices Refugee Committee](#)

E-mail : [ukrvoice-committee@refugee-committee.org](mailto:ukrvoice-committee@refugee-committee.org)

### Find also info on:

[www.ccc-ggc.brussels](http://www.ccc-ggc.brussels)

[www.iriscare.brussels](http://www.iriscare.brussels)

[www.helpukraine.brussels](http://www.helpukraine.brussels)



For Health and Social Protection

Boulevard Pacheco 34 – 1000 Bruxelles